

Late/No-Show Policy & Medication Refills



It is the policy of Clarity Healthcare that if a patient misses 3 appointments in one year, they may no longer be seen at Clarity Healthcare.

A patient is considered "Late" if they are 15 minutes late for their scheduled appointment. A patient is considered a "No Show" if the patient fails to keep their scheduled appointment without calling prior to the appointment.

It is at the discretion of the provider/manager as to whether the patient will be rescheduled or if they are to be worked into the schedule.

In order to help our patients remember to keep their appointments, a friendly reminder call will be made one business day before the appointment. A message may be left on your answering machine.

It is the policy of Clarity Healthcare that all prescription refills require a

THREE BUSINESS DAY TURN A ROUND TIME

This means that if a refill is requested on a Friday then it may not be filled until the following Monday.

Patient Name (Signature)

Date