

141 Communications Drive
Hannibal, MO 63401
573-603-1460



639 York Street, Ste 212
Quincy, IL 62301
217-222-6277

Dear Patient,

Welcome and thank you for choosing Clarity Healthcare. Our hope is that we can form a partnership with you to keep your whole self as healthy as possible. Your commitment to our Patient Centered Medical Home will provide you with an expanded type of care. We will work with both you and other health care providers as a team to take care of you.

As your Patient Centered Medical Home we will:

- Provide you with your own doctor who knows you and your family
- Respect you as an individual – we will not make judgments
- Respect your privacy – your medical information will not be shared with anyone unless you give us written permission or if it is required by law
- Provide team based care led by you and your doctor
- Provide the care you need when you need it
- Provide quality care that meets your needs and fits with your goals and values
- Take care of short illness, long-term disease and give advice during and after-hours to help you stay healthy
- Explain information about your health in a way you understand

As a patient in our Patient Centered Medical Home, you may notice that:

- We ask what your health care goal is, or what you want to do to improve your health
- We provide guidance to aid in making decisions about your care and offer support for self-management of your health and healthcare needs
- We ask you to help us plan your care, and let us know if you are able to follow the plan
- We will give you a written copy of the care plan
- We remind you when test are due so you can receive the best quality care
- We will offer you the chance to use an online patient portal to allow you to better manage your healthcare

Thank you for allowing our team of dedicated and professional staff to help manage your care. In the event you have a question, concern or are need of clinical advice during or after hours, please call us at one of the above offices. Again, welcome to Clarity Healthcare, we look forward to being your Patient Centered Medical Home.

Sincerely,

Your Clarity Healthcare Team

“The Clear Choice For Health and Wellness”