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Patient Centered Medical Home Patient Compact

A **Patient Centered Medical Home** is a team approach to providing health care. Your team includes your health care provider, other Clarity Healthcare staff, and most importantly – YOU!

Our Promise to YOU:

- Provide you with your own doctor who knows you and your family
- Respect you as an individual – we will not make judgments
- Respect your privacy – your medical information will not be shared with anyone unless you give us written permission or if it is required by law
- Provide team based care led by you and your doctor
- Provide the care you need when you need it
- Provide quality care that meets your needs and fits with your goals and values
- Take care of short illness, long-term disease and give advice during and after-hours to help you stay healthy
- Share information about your health in a way you understand

As a patient at Clarity Healthcare, you may notice that:

- We ask what your health care goal is, or what you want to do to improve your health
- We provide guidance to aid in making decisions about your care and offer support for self-management of your health and healthcare needs
- We ask you to help us plan your care, and let us know if you are able to follow the plan
- We will give you a written copy of the care plan
- We remind you when tests are due so you can receive the best quality care
- We will offer you the chance to use an online patient portal to allow you to better manage your healthcare

We trust you, our patient, to:

- Provide your medical provider and team information about your current health and any previous medical history
- Voice your health needs and concerns
- Take an active role in planning your care
- Follow the care plan that is agreed upon, or make us aware of any concerns you have
- Provide your team with a current medication list and notify us when you are in need of a refill
- Let your team know when you see other doctors and what medications they provided you or changed from your current medications
- Ask other healthcare providers and specialist you see to provide Clarity Healthcare with your records
- Learn about your insurance and what it covers
- Most importantly, ask questions if you don't understand information provided by your team

"The Clear Choice for Health and Wellness"